


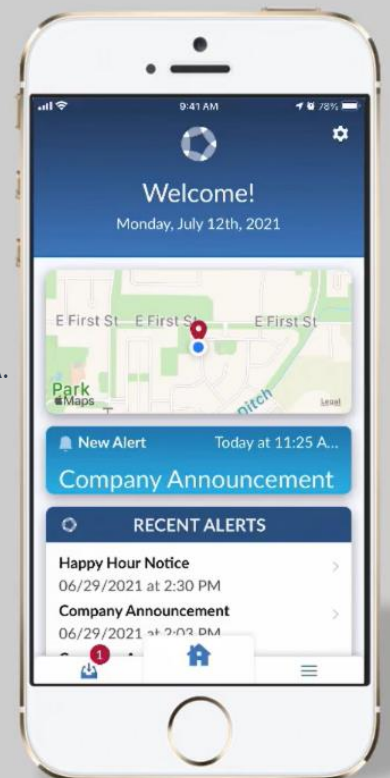
Start by **downloading the**  **ONSOLVE app.** You can find it on the app store from your device by clicking on the following image:



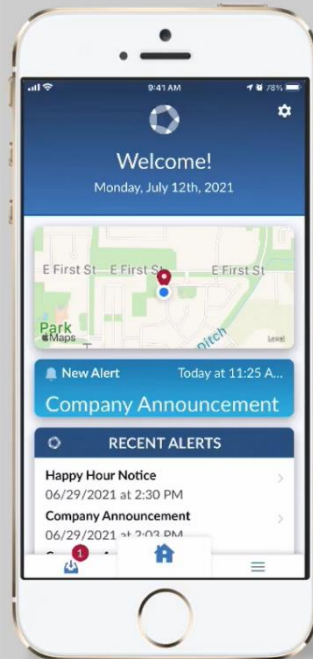
OnSolve Recipient App

Logging in and registering your device.

1. Enter your organization's workspace name: ceastudyabroad
2. Enter mobile phone number or work email: same email you use to enter MyCEA.
3. Validate the number or email: enter the verification code you have received.
4. Dashboard displays and device is registered.

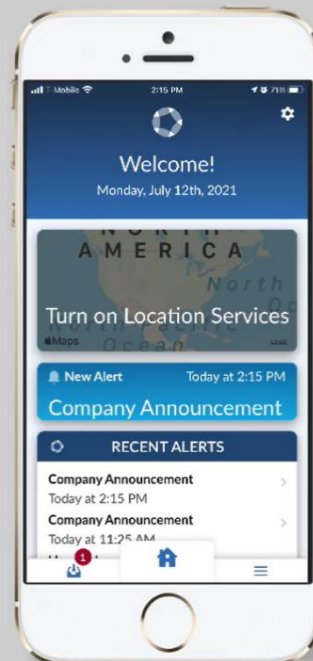


The location should be enabled on your device. To check your location settings, you can check the map underneath the greeting area.



If the location services are enabled, the map will zoom to your current location.

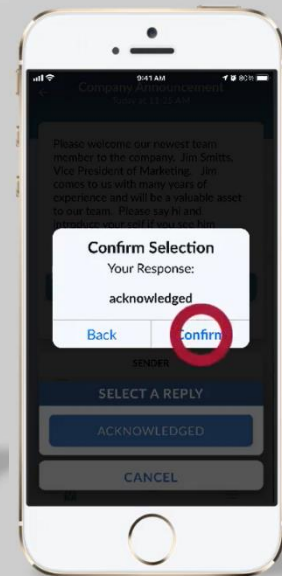
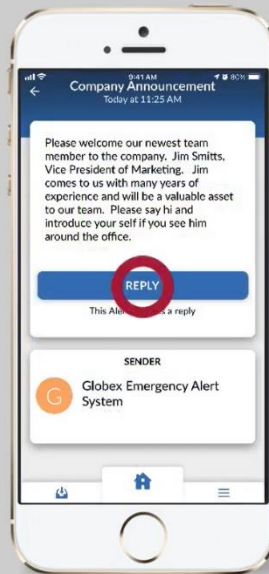
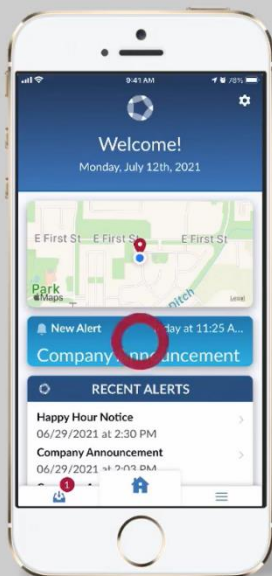
If disabled, a grey map of the United States will appear with a message saying "Turn on Location Services. Tap directly on the message to go to location settings on your device or navigate to it from the menu options.



Below the map you can find and click on the latest alert that you have received to see the full message.

How to respond to alerts:

1. Click on the latest alert that you have received to see the full message. Just below the map
2. Once the full message is opened click on the reply button.
3. Confirm your response. You're done!

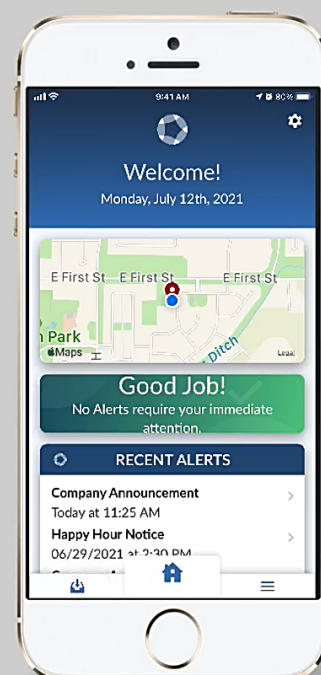


When alerts have been viewed or have a response registered a message indicating that no alerts are pending will display.

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Recent Alerts (Inbox preview)

- Access to recent alerts (listed chronologically)
- Tap the Alert Title to view the full message.
- Tap "View All" at the bottom to open the Inbox.
- Tap the "Inbox" icon in the tray to open the Inbox.

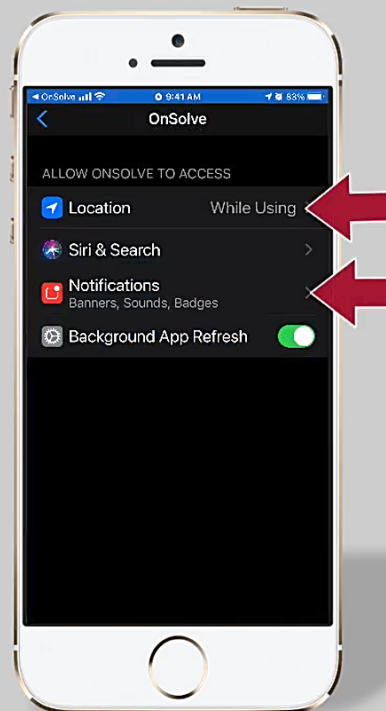


By tapping on the **menu**, you can access to the notification settings and check when location services are enabled or disabled.

OnSolve Recipient App

Menu (Hamburger menu icon)

- Access to Application Settings.
 - Modify interface language.
 - Modify phone notification settings.
 - Modify location service



Mind that **if you sign out from the app**, new alert notifications and badges are disabled while logged out of the app and **you will need to complete registration process again**.

OnSolve Recipient App

Menu (Hamburger menu icon)

- Sign Out of the OnSolve Mobile

